



**MICHAEL GOLEMBIEWSKI, Chair**

Now into our 15th year, the SRTP supports and promotes programs that decrease traffic congestion and improve air quality in the region. With gratitude to our member agencies and partners at PennDOT & the Federal Highway Administration, the SRTP along with our consultant team continues to educate commuters and employers about options to driving alone. Whether it's walking or bicycling, using transit, carpooling and vanpooling, or telecommuting, we strive to get cars off the road and pollutants out of the air while improving travelers' health and financial well-being.

It is an honor to serve as the newest Chairman of this great organization! I strongly believe in our mission both professionally as a transportation planner and personally as a daily bicycle commuter. It is my sincere hope that we can continue to expand and improve everything that we as an organization stand for.



**MATTHEW BOYER, Executive Director**

The Susquehanna Regional Transportation Partnership (SRTP) has been laser focused on their mission of improving air quality, decreasing regional roadway congestion and improving the physical and financial health of commuters for more than a decade. The Transportation Demand Management (TDM) program, Commuter Services of PA, was developed and implemented by the SRTP in a direct effort to carry out this mission.

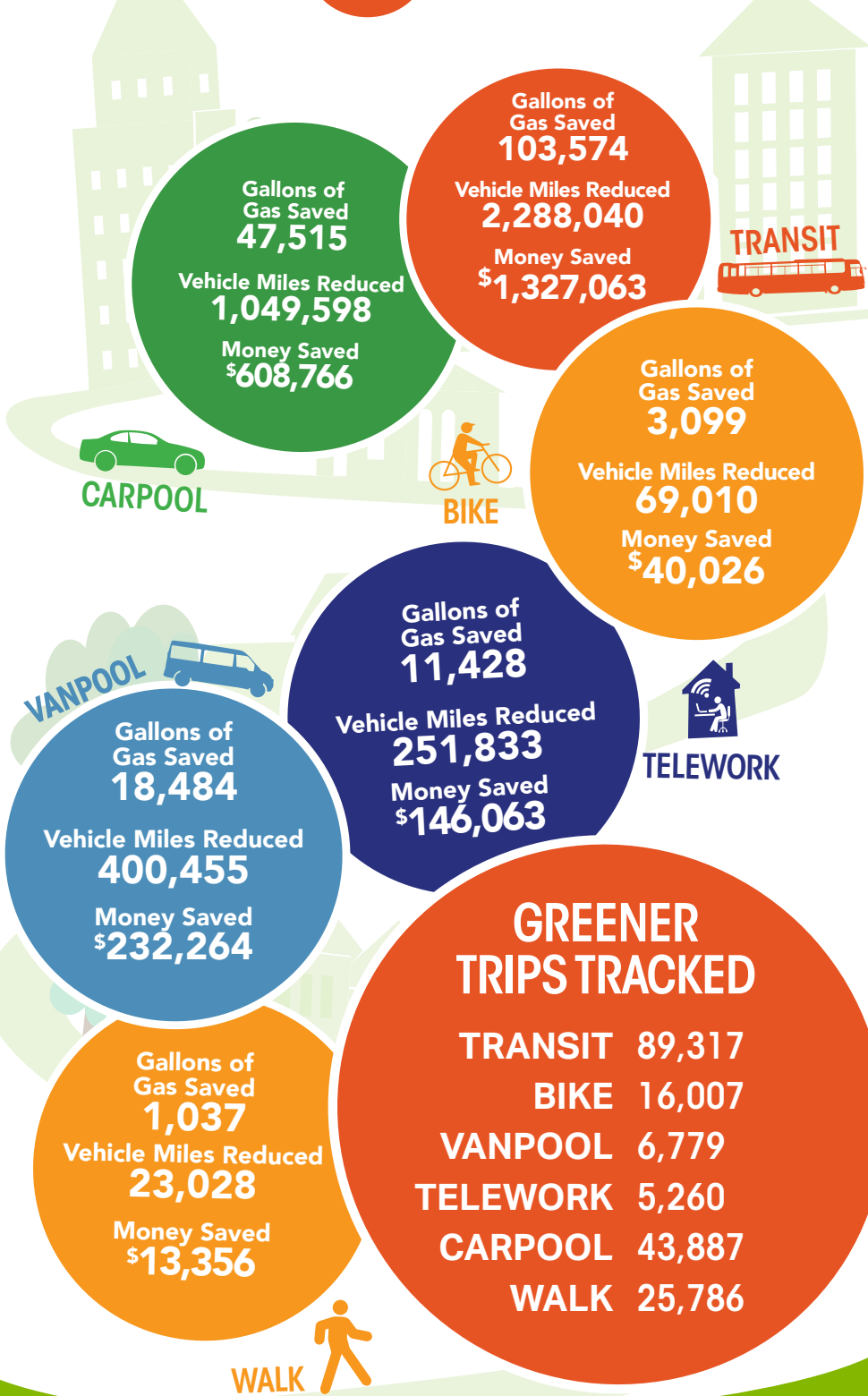
Our program offers "boots on the ground" assistance to employers and employees by taking educational information about transportation options directly to the front doors of hundreds of businesses on a yearly basis. Our professional TDM outreach staff offers guidance on the utilization of our Commute PA platform, Emergency Ride Home program, Best Workplaces for Commuters recognition and many other TDM tools which help to promote various non-drive alone commuting options.

Looking ahead the SRTP will continue to work closely with our partners at PennDOT and the Federal Highway Administration to offer educational assistance to regional employees about commuting options. These targeted efforts will facilitate participation in the Commuter Services program, offer a better quality of life for participants and an improved environment for the entire community.

**OUR MISSION STATEMENT**

The Susquehanna Regional Transportation Partnership (SRTP) /Commuter Services of Pennsylvania promotes commuting options that reduce congestion, conserve natural resources and improve safety and mobility at a regional level by educating and implementing innovative Transportation Demand Management (TDM) programs. The Transportation Demand Management (TDM) program, Commuter Services of PA, was developed and implemented by the SRTP Board of Directors which comprises the transit agencies, metropolitan planning organizations and chambers of commerce across these participating counties.

COMMUTE **PA** 2019 STATISTICS



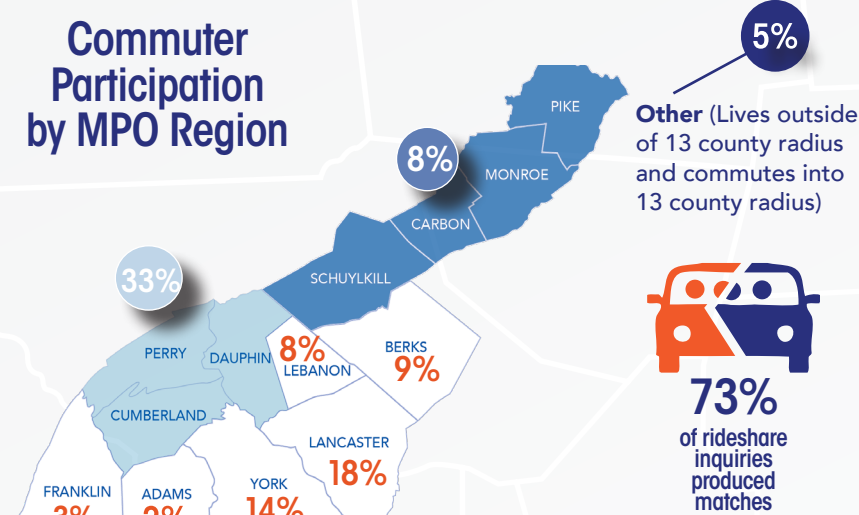
**Total Commuter Savings**

VEHICLE MILES REDUCED	GALLONS OF GAS SAVED	MONEY SAVED
4,089,094	185,451	\$2,371,674

BY THE NUMBERS



**Commuter Participation by MPO Region**



**Emissions Reduced**

	NITROGEN OXIDE NOx (lbs.)	VOLATILE ORGANIC COMPOUND VOCs (lbs.)	CARBON DIOXIDE CO <sub>2</sub> (tons)
CARPOOL	1,414	1,395	478
WALK	30.2	29.8	10.2
TRANSIT	3,003	2,963	1,016
BIKE	90.5	89.3	30.4
VANPOOL	529	522	182
TELEWORK	332	328	113

**Total Reductions**

NOx (lbs.)	VOC (lbs.)	CO <sub>2</sub> (tons)
5,399	5,327	1,829.6

**Customer Service Inquiries**

52% 40% 8%



PHONE CALLS



EMAILS



LIVE CHATS

8 New Community Partners

15 New Employer Partners

31 ERH Trips Provided

447 Events Held

# A STRONGER NETWORK



## Best Workplaces for Commuters (BWC)

is an innovative program providing qualified employers national recognition and an elite designation for implementing transportation demand management programs. By offering outstanding commuter benefits and meeting a National Standard of Excellence employers become eligible to join this exclusive group. Congratulations to our 2019 Best Workplaces for Commuters employers!

- Bayer U.S. LLC, Lebanon County
- Comcast Cable, Dauphin County
- Comcast Cable, Lebanon County
- Comcast Cable, York County
- DoubleTree by Hilton, Berks County
- DHL Supply Chain, Cumberland County
- ES3, York County
- Eurofins Lancaster Laboratories, Lancaster County
- Graham Architectural Products, York County
- Tyson Foods, Lancaster County
- WebFX, Dauphin County



Commuter Services of PA celebrated the second year of the Sustainable Transportation Awards Recognition (STAR) Program in 2019. Employers achieved bronze, silver, gold, platinum or diamond star status based on varied transportation demand management activities they implemented as part of their on-site commuter benefits. To see all of the participating partners, please visit our website.

Special thanks to the following employers that attended our Awards Ceremony on Friday, August 23, 2019:

- |                           |                     |
|---------------------------|---------------------|
| Albright College          | EDSI Lebanon        |
| Amazon AVP1               | ES3                 |
| Comcast Cable Lebanon     | Tyson Foods         |
| DHL Supply Chain Carlisle | UPMC Pinnacle LVACC |
| DHL Supply Chain Newville | Vantage Foods       |
| DoubleTree by Hilton      | VF Corporation      |

# "TRY IT" PROMOTION RESULTS



Please see the outcomes of our annual promotions below. We encouraged commuters to try the specified green mode during each event month. Participants were asked to track their green commutes in Commute PA during the advertised week or day and were then entered to win a special prize.



**REWORK YOUR COMMUTE**  
75 Teleworkers  
185 Telecommutes Tracked  
\$5,172 Saved  
402 Gallons of Gas Saved



**EARTH-A-PALOOZA**  
477 Commuters  
4,084 Trips Tracked  
79,653 Miles Reduced  
\$46,199 Saved  
3,615 Gallons of Gas Saved  
108,045 Calories Burned



**MOTORLESS MAY**  
74 Bikers  
542 Bicycle Trips Tracked  
2,519 Miles Reduced  
\$1,461 Saved  
116 Gallons of Gas Saved  
101,159 Calories Burned



**BEAT THE HEAT**  
216 Transit Riders  
425 Transit Trips Tracked  
10,827 Miles Reduced  
\$6,279 Saved  
489 Gallons of Gas Saved



**WALK LIKE A BOSS**  
85 Walkers  
573 Walk Trips Tracked  
586 Miles Reduced  
\$340 Saved  
65,535 Calories Burned



**BE COOL - CARPOOL**  
157 Carpoolers  
1,195 Carpool Trips Tracked  
12,585 Miles Reduced  
\$7,299 Saved  
563 Gallons of Gas Saved

## ABOUT US

Commuter Services is a program of the non-profit Susquehanna Regional Transportation Partnership, whose board includes:

### TRANSIT AUTHORITIES

Capital Area Transit, Central Pennsylvania Transportation Authority, Lebanon Transit, Monroe County Transportation Authority, Schuylkill Transportation System and South Central Transit Authority

### METROPOLITAN PLANNING ORGANIZATIONS (MPOS)

Adams, Franklin, Harrisburg (Cumberland, Dauphin and Perry counties), Lancaster, Lebanon, NEPA (Schuylkill, Carbon, Monroe and Pike counties), Reading and York

### CHAMBERS OF COMMERCE AND ECONOMIC DEVELOPMENT

Carbon Chamber & Economic Development, Gettysburg Adams Chamber of Commerce, Greater Chambersburg Chamber of Commerce, Greater Reading Chamber Alliance, Harrisburg Regional Chamber & CREDC, Lancaster Chamber of Commerce & Industry, Lebanon Valley Chamber of Commerce and York County Economic Alliance

Funding is provided by the Federal Highway Administration and PennDOT in partnership with the participating MPOs.

2019

Shaping a  
**SUSTAINABLE  
FUTURE**

**15**  
Years

**COMMUTER SERVICES  
OF PENNSYLVANIA**

[PaCommuterServices.org](http://PaCommuterServices.org)  
1.866.579.RIDE